

Problem-solving

boosting soft skills



What is it?

Problem-solving is a key **soft skill** that involves the ability to identify, analyze, and resolve problems efficiently and effectively.

Steps to effective problem-solving: identifying and analyzing the problem, brainstorming possible solutions, evaluating solutions, implementing solutions, monitoring and adjusting the solution.

Why is it important?



Problem-solving is not just about fixing issues but about improving processes and outcomes through logical, creative, and practical thinking. It's essential in both personal and professional settings and plays a vital role in decision-making and achieving desired outcomes.

Problem-solving fosters innovation, improves efficiency and strengthens leadership potential.



What are the benefits for the labour market?

-  Improved Productivity and Efficiency
-  Innovation and Creativity
-  Increased Employability
-  Better Decision-Making
-  Enhanced Collaboration and Teamwork
-  Higher Job Satisfaction
-  Better Customer Relations

Decision making

boosting soft skills



What is it?

Decision-making is the process by which an individual or group of individuals must choose among several options. **Decision-making** is a key **soft skill** that involves the ability to make choices or come to conclusions after considering the available information, options, and potential outcomes.

Why is it important?



Good decision-making is essential for success, leadership, and long-term growth; it drives action, enhances efficiency, manages risks, builds accountability, and supports adaptability. It's essential for effective leadership, problem-solving, and navigating both personal and professional challenges.



What are the benefits for the labour market?

-  Improved Productivity and Efficiency
-  Enhanced Competitiveness
-  Increased Innovation
-  Better Risk Management
-  Higher Job Satisfaction and Employee Retention
-  Boosting Leadership and Career Development
-  Enhanced Customer Satisfaction
-  Building a Positive Organizational Culture